



# Walk This Way

**Professional Dog Walker & Pet Sitter**

**Qualified, Fully Insured and CRB Checked**

**Karen S Stevens**

## Service Agreement

This agreement is effective from \_\_\_\_\_ to \_\_\_\_\_ and is between "**Walk This Way**" and \_\_\_\_\_ (hereinafter referred to as "client") who resides at:

This agreement constitutes permission to enter above address and perform duties as outlined in the Client and relevant Pet Information Sheet, Service Agreement, Veterinarian Release and Key Release.

Any changes to this agreement must be done so in writing or they will be null and void. "**Walk This Way**" has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

**Services/Rates:** Dog Sitting ☐ Cat Sitting ☐ Small Animal Sitting ☐ Dog Walking ☐

Small Animal Boarding ☐ Pet Taxi ☐ House Sitting ☐ Medication/Insulin Injections ☐

Other: \_\_\_\_\_ Rate: £ \_\_\_\_\_ per visit

**Payment for Services:** Cash ☐ Check ☐

Signature: \_\_\_\_\_

*\*In the event of a returned check, the client must pay the entire invoice and a £30 fee promptly via cash or money order only.*

**Key Release:** Left on final visit ☐ Kept for future use ☐

*\*There will be a £5 fee for every future pickup*

Any medical/health concerns (Must fill out Medication Permission slip if administering meds):

Veterinarian Release Form read and signed:	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Client and relevant Pet Information Sheet filled out:	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Medication Permission slip filled out & signed:	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Key Release form filled out & signed:	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Additional Information/comments:

# Policies and Procedures

The client agrees to the following:

## 1. **Liability Policies:**

- ❖ “Walk This Way” agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against “Walk This Way” or its employees, unless arising from gross negligence on the part of “Walk This Way”. Client agrees to notify “Walk This Way” of any concerns within 24 hours of returning home.
- ❖ “Walk This Way” cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ “Walk This Way” cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ “Walk This Way” shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed “Walk This Way” to allow outside while sitter is not there. This includes pets with doggie doors and outdoor pets.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse “Walk This Way” for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ All pets with electronic fences must wear their collars with fresh batteries. “Walk This Way” is not responsible for any animals that get out or inside of perimeter.
- ❖ “Walk This Way” will not sit for acutely ill animals or those with uncontrolled medical conditions. We suggest the pet be boarded with a vet.
- ❖ “Walk This Way” does not accept aggressive animals. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc) if client’s pet should bite another person or animal.
- ❖ “Walk This Way” will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All pets must be walked on a leash, no exceptions.
- ❖ “Walk This Way” does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- ❖ Client authorizes “Walk This Way” to obtain the services of a locksmith should a key/garage opener malfunction. Client is responsible for all charges.
- ❖ Client is responsible for making arrangements for snow removal. Visits may not be made in snow covered driveways and/or walkways because of safety concerns.
- ❖ Job sharing is not covered under our insurance. We can not be responsible for your pet or home if another service provider enters your property while we are not there.

## 2. **Cancellation Policy:** Cancellations must be received within 48 hours of scheduled visit or a cancellation fee of £25 will apply. “Walk This Way” reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

## 3. **Business Hours:** Business and visiting hours fall between the hours of 8 a.m. and 9 p.m. and services are usually completed during this time unless we are behind schedule. “Walk This Way” will not accept time specific calls as we can not guarantee specific times accurately. A three hour window is acceptable.

## 4. **Bad Check Policy:** A £15. fee is assessed on all returned checks. All fees are due promptly and must be paid via money order or cash only.

## 5. **Emergencies:**

- ❖ Client agrees to authorize “Walk This Way” to handle any emergencies that may arise. “Walk This Way” will make every effort to contact client, however client gives “Walk This Way” authority to act in the pet’s/home’s best interest and be available at an hourly rate of £15.
- ❖ “Walk This Way” requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbour so they can reach your home. “Walk This Way” is not responsible for pets in these circumstances.

## 6. **Payment Arrangement:** Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services or a late charge of £10 will be applied.

By signing below the client fully understands and agrees to the contents of this agreement:

\_\_\_\_\_  
Client's signature

\_\_\_\_\_  
Date

## ***Walk This Way***

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Karen S Stevens (Miss)

